



We are passionate about building artfully & mindfully crafted additions and remodeling projects, and we reflect that through our client-first process and our award-winning craftsmanship. Our goal is to make every aspect of your remodeling project as seamless and as enjoyable as possible from the first contact through the end of the warranty period and beyond. To ensure an excellent experience and service are always achieved, we have developed a systematic approach to the remodeling process.

## TRUST THE PROCESS



Shortly after your online contact submission, we will reach out via email or phone call to schedule an initial 20-minute phone call where we will get to know you, listen to your needs and goals, and talk about your budget and timeline.



If we are a good fit for each other, we will schedule a site survey. This is the first time we will go out and see your space in person and start discussing the details of your remodeling vision. We will walk around and take note of the interior & exterior condition of your home. We will also take pictures and measurements to help build the most accurate estimate package for you.



The third step is to present you a formal proposal. At Semper Fi, we strive to make the proposal package as transparent and easy to understand as possible with our up-front pricing and planning model. This includes a list of selections that we will need to make, your allowances, and the timeline for when they need to be finalized. We also provide you with a day-by-day schedule of your entire project so you know what to expect and when.



Before it's time to launch the project, we'll first provide you with your own personal log-in information to our project management software called JobTread, which is a platform designed to assist you in finalizing your selections as well as keep in direct communication with us. On this platform, you'll be able to stay updated & follow along with the schedule, which is dynamic and up-to-date. Once your project begins, you can expect weekly meetings with your Semper Fi project manager to review the progress of your project and to let you know what to expect in the week ahead. We'll have easy, clear and open communication with you throughout your entire project.

*Larger remodeling or renovation jobs can typically take four to six months before they are able to start, so we encourage you to reach out to us as soon as possible!*



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